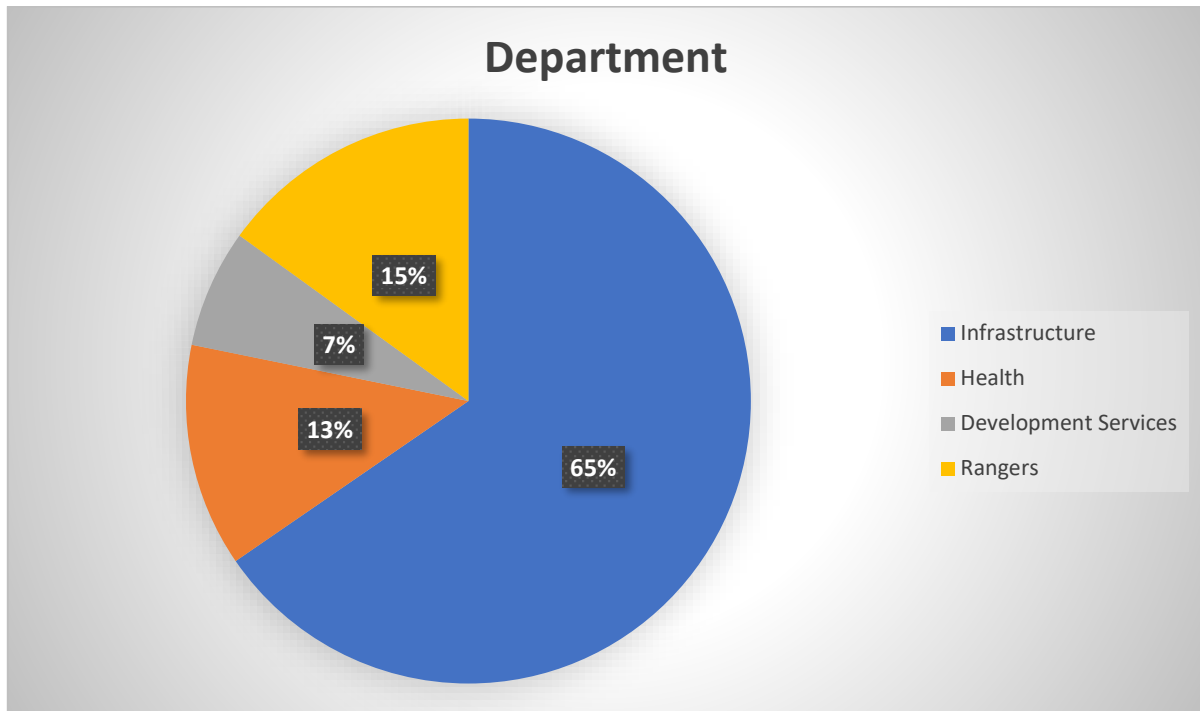
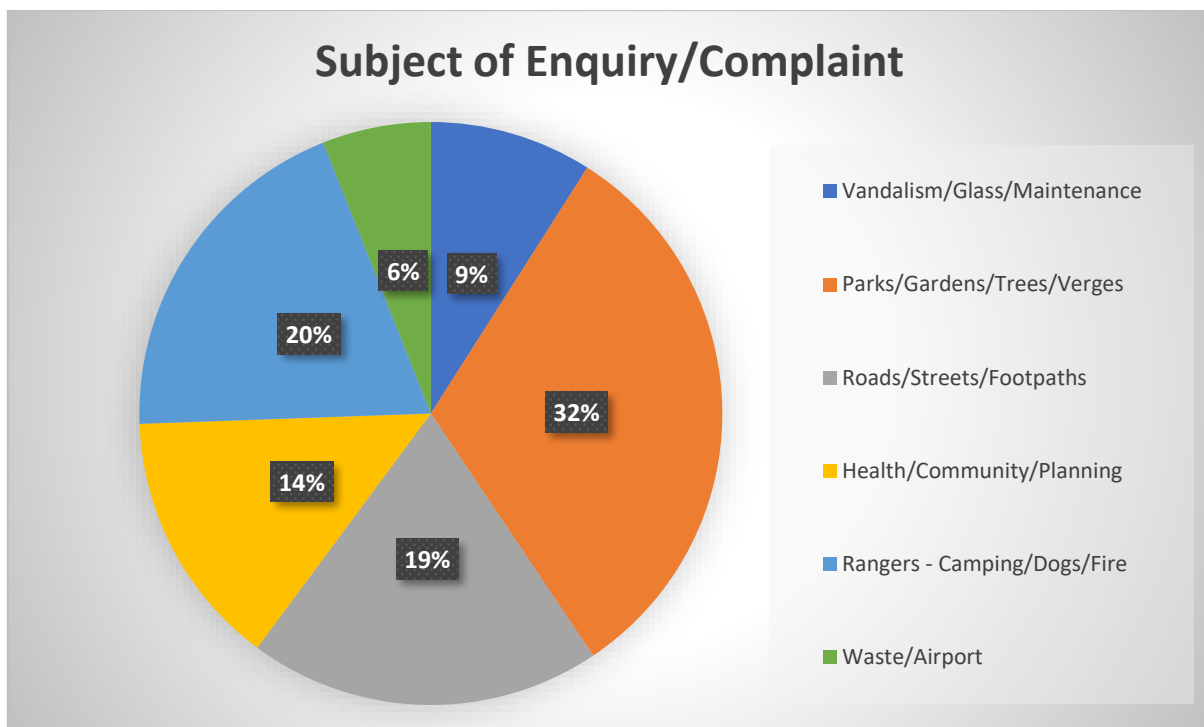
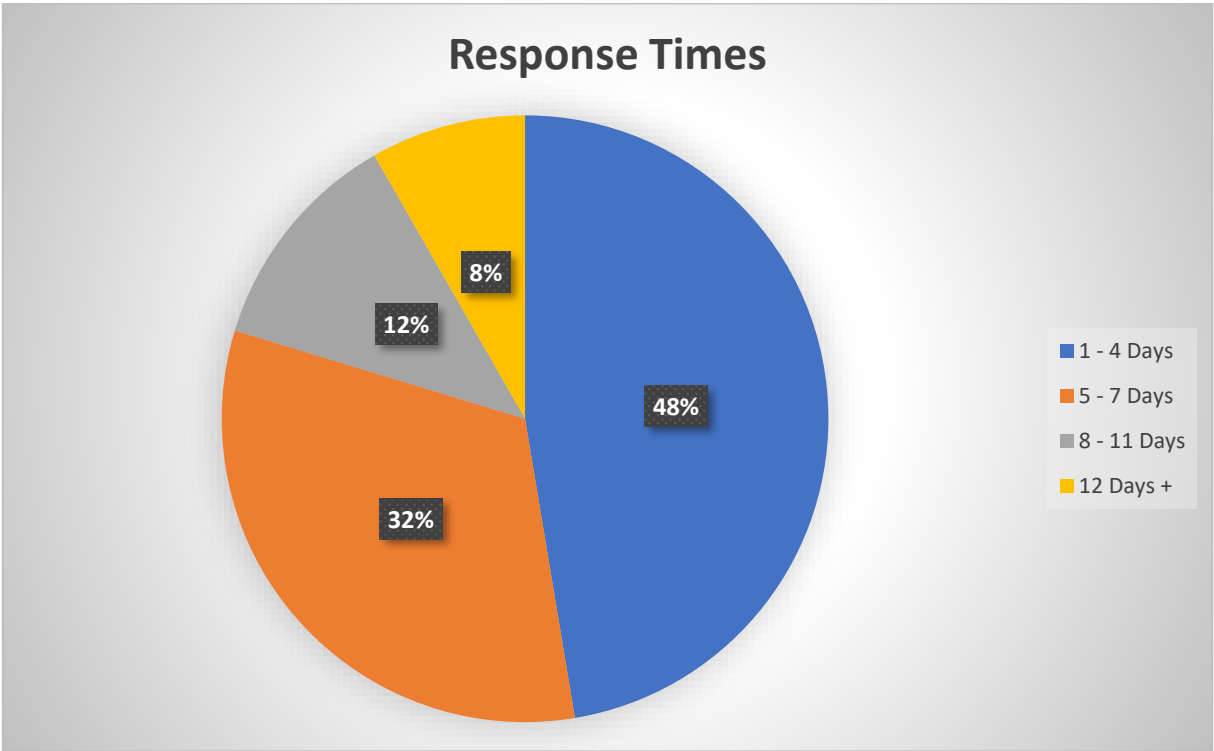


CUSTOMER SERVICE ENQUIRIES 4 SEPTEMBER 2021 - 1 FEBRUARY 2022



- For the period 4 September 2021 to 1 February 2022 inclusive there were 133 enquiries directed through the Shire email address - shire@carnarvon.wa.gov.au





- Response times exceeding 7 days are due to more complex issues which require investigation. The customer is emailed on a weekly basis to update them on the progression of their enquiry.
 - Of the 133 enquires received, 127 have been responded to with 6 enquires in progress as of 2 February 2022.
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